

Terms & Conditions – “Win a Family Football Match Day in Hawke’s Bay” Competition

1. Promoter

The promoter of this competition is Hawke’s Bay Tourism (“Promoter”), based in Hawke’s Bay, New Zealand.

2. Eligibility

- Entry is open to all New Zealand residents aged 18 years and over as of 7 September 2026.
- Employees, contractors, or immediate family members of Hawke’s Bay Tourism, its agencies, or campaign partners (including Swiss-Belhotel Napier and Auckland FC) are not eligible to enter.
- By entering, participants agree to be bound by these Terms & Conditions.

3. Promotional Period

The competition begins Wednesday 9 September 2026 and closes at 11:59pm NZST on Tuesday 15 September 2026.

Entries received outside this period will not be eligible.

4. How to Enter

- To enter, participants must complete the official entry form linked on the Hawke’s Bay Tourism Bay To Remember website competition page.
- Only one entry per person will be accepted.
- Incomplete or illegible entries will be deemed invalid.

ENTRY REQUIREMENTS

- Participants must enter valid details at the time of registering on the website.

5. Prize

- The winner will receive four (4) tickets (a family pass) to the Auckland FC v Western Sydney Wanderers match on Saturday 19 September 2026, kick-off 3:00pm, at McLean Park, Napier.
- The winner will also receive one (1) night’s accommodation for up to four (4) people in a Swiss-SuperStudio at Swiss-Belhotel Napier, for the night of Saturday 19 September 2026 (check-in from 2:00pm Saturday 19 September, check-out by 10:00am Sunday 20 September 2026 only).
- Food and beverages are not included.
- Transport to and from McLean Park and Swiss-Belhotel Napier is not included.
- The prize is not transferable, refundable, or redeemable for cash in whole or in part.
- The prize must be redeemed on the specified match and accommodation dates. Unused portions will be forfeited and no substitute date will be offered.

6. Winner Selection & Notification

- The winner will be drawn at random by the Promoter from all eligible entries by Tuesday 15 September 2026.
- The Promoter’s decision is final and binding, and no correspondence or communication will be entered into.
- The winner will be contacted via the contact details provided in their entry form submission.
- The winner must respond within 48 hours of notification. If the winner cannot be reached, fails to respond, or declines the prize, a replacement winner may be selected at the Promoter’s discretion.

- The Promoter will not be liable in the event that the notification message does not reach the potential winner on any account whatsoever.

7. Use of Entries & Publicity

- By entering, participants consent to Hawke's Bay Tourism using their first name for promotional purposes – such as social media posts, campaign marketing, or editorial content – without further notice or compensation. No personally identifiable details such as email address, phone number, age, or gender will be published or shared publicly.
- The winner agrees that their name, image, and match day and hotel experience may be used by Hawke's Bay Tourism, Swiss-Belhotel Napier, and Auckland FC for publicity purposes, including photography and videography during the experience.
- Participants retain ownership of their original content but grant Hawke's Bay Tourism a perpetual, royalty-free, worldwide licence to use, modify, and publish the material for campaign purposes.

8. Privacy

- Personal information provided will be collected and stored by Hawke's Bay Tourism for the purpose of administering this promotion and future campaign communications.
- Entrants may access and request correction of their personal information in accordance with the Privacy Act 2020.
- Information will not be shared with third parties except as required to fulfil prize arrangements.

9. General Conditions

- The Promoter reserves the right to verify the validity of entries and entrants and to disqualify any individual who tampers with the entry process or acts in breach of these Terms & Conditions.
- The Promoter reserves the right to cancel, terminate, modify, or suspend the promotion if circumstances arise beyond its control, including but not limited to natural disasters, weather events, public health restrictions, match cancellation or postponement, supplier cancellations, or other force majeure events.
- The Promoter accepts no responsibility for late, lost, misdirected, or incomplete entries or for any technical issues that prevent an entry from being received.
- The Promoter makes no commitment, express or implied, to respond to any feedback, suggestion, and/or queries of the Participant in any form whatsoever.
- The Promoter makes no representations or warranties of any kind, express or implied, regarding any prize or the Participant's participation in the promotion.
- The Participant agrees and acknowledges that participation in any activity undertaken as part of any prize is at their own risk and that the Promoter is not responsible or liable for the activities provided by any third-party supplier, including McLean Park, Auckland FC, Western Sydney Wanderers, and Swiss-Belhotel Napier. The Participant must comply with any terms or instructions from third-party suppliers in connection with any activity.
- The Promoter will not be liable for any loss, damage, or injury suffered (including, without limitation, indirect or consequential loss) as a result of the Participant accepting or using the prize, except for any liability that cannot be excluded by law.
- The Promoter reserves the right to substitute any element of the prize with an alternative of equal or greater value if required.

10. Governing Law

This promotion is governed by the laws of New Zealand, and any disputes will be subject to the jurisdiction of New Zealand courts.

Promoter: Hawke's Bay Tourism, Hawke's Bay, New Zealand